



Digital Project Manager

Full-time, Hybrid Remote / London

Join one of the fastest-growing tech companies in the impact sector. Funraisin powers online fundraising for thousands of nonprofits globally - from world-renowned charities to up-and-coming changemakers. We're known for building flexible, powerful software that helps charities raise more, move faster, and create experiences that supporters love.

We're a team of passionate fundraising software professionals across 5 global offices (Australia, NZ, UK, EU and USA). We act as one global team and have a great culture with a load of benefits (health and well-being, work-from-anywhere policies, bonus leave days and more).

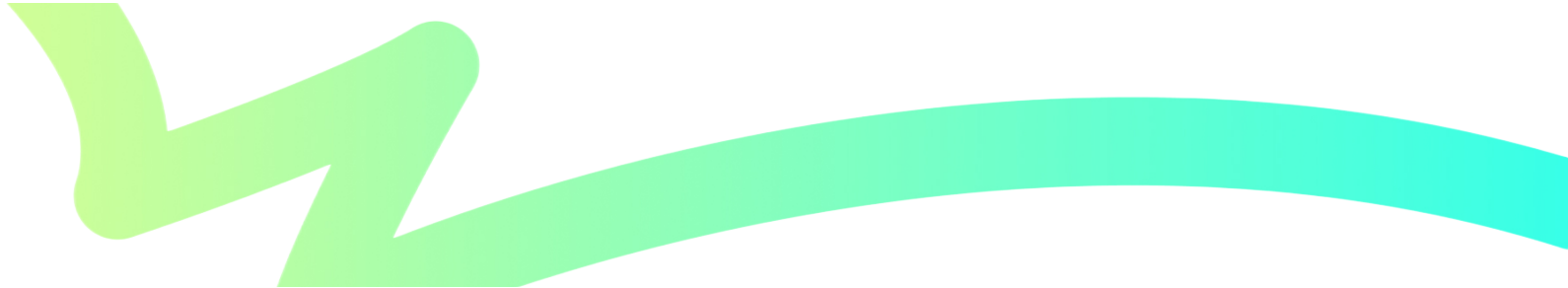
The Opportunity

As a Digital Project Manager, you'll be a key member of the Global Professional Services team working to deliver websites and fundraising projects for our charity clients across the UK & EU.

2 years experience working on a digital fundraising platform within the charity sector is an essential requirement for this role.

The Role:

- Managing timelines for new client implementations/projects
- Managing and documenting the entire project lifecycle, from project kick-off, scoping to delivery and testing phases
- Managing site amends and client updates
- Keeping the internal team updated on timings to ensure deadlines and the project's scope of work are met
- Be the dedicated point of contact for customers to advise on the best way to set up their fundraising events and web pages, ensure that results are maximised and data is actionable
- Conduct project kick-off calls to understand the project requirements
- Check project deliverables have been met on completion of a project
- Assist with campaign debrief and compile learnings for the following event's implementation

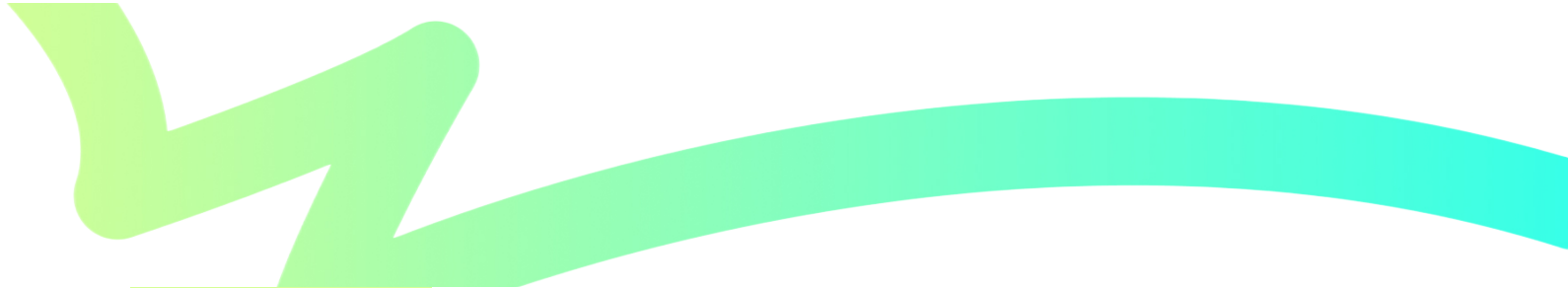
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- Ad-hoc assistance including; implementation of registration flows, content pages, basic reporting, testing and QA
 - Play a role in our global production team to operate more efficiently and share customer learnings and case studies

We think you'll be successful if you:

- Have 2 years+ experience working on a digital fundraising platform within the charity sector
- Can advise charities on best practice from an industry perspective
- Are confident in using project management tools and methodologies and to assist projects to be delivered on time with exceptional quality
- Understand the project lifecycle, from creating a brief through to a site going live
- Have experience in technical requirements gathering, scoping and estimating digital projects.
- Have experience in working with Waterfall and Agile project management methodologies
- Are a great communicator (written and verbal) and love a fast-paced startup environment
- Happy to chat with clients directly to discuss requirements and timings
- Can juggle multiple projects with competing deadlines simultaneously and prioritise accordingly
- Have a hands-on attitude and a proactive, problem-solving spirit
- Have user experience and technical know-how, with a deep knowledge of some areas of digital (could be GA, UX, etc)

We Offer:

- Flexible working hours and conditions
- Health and wellness benefits
- Bonus leave days
- Career growth planning
- A vibrant workplace with regular social activities and easy access to public transport
- Opportunity to join one of the fastest-growing global tech startups in the impact sector



The Funraisin Team

We're a team of passionate fundraising software professionals - some have come from world-renowned tech giants such as Google and Apple, others from the highest awarded digital agencies and others from inside some of the world-leading nonprofits.

Together we build world-class products that aim to accelerate the transition to a better world by connecting people to causes. We get a kick out of seeing, and feeling, the impact of our work and we have a ton of fun doing it. Our values demonstrate who we are and what we strive to do.



Better than yesterday

Continuously improve ourselves and our impact



Learn fast, act fast

Pursue the fastest path to learning & a bias to action



Act as one

Be inclusive, have a seat at the table and win/lose together



Be uplifting and have fun

Be optimistic, passionate, positive and laugh



Make magic

Strive to make the impossible, possible